

**DEQ FOIA SURVEY REPORT APRIL - JUNE 2013**

1. DEQ FOIA Number(s) (optional):	2. Which best describes your affiliation?	3. How many FOIA requests do you typically submit to the DEQ each month?	4. DEQ responded to your FOIA request(s) within the established statutory timelines (15 days).	Comments (Q#4):	5. DEQ staff was professional and courteous while responding to your FOIA request(s).	Comments (Q#5):	6. DEQ provided excellent customer service in response to your FOIA request(s).	Comments (Q#6):	7. Please provide any additional comments or suggestions for improving the DEQ FOIA process.	8. If you would like follow up to this survey, please provide your contact information (name, title, company name, address, email, phone) below.
	Other: citizen	0-5	Neutral	I sent a FOIA request last year around this time and I have not had a response	Strongly Agree		Agree	Though my initial request was handled promptly something must have happened along the way because I still have not had a response from a FOIA request last year. I just feel that was an avoidance and I do not intend to let it rest.		
	General Public	0-5	Strongly Agree	So far	Strongly Agree	So far	Strongly Agree	So far	Please consider creating PDFs of the documents and sending them via email as an attachment. Most copiers today will create a PDF just as easily as a paper-copy. Save time - paper- trees- postage costs, and get the documents to the requestor much more quickly.	
	Consultant	0-5	Strongly Agree	Same day response - EXCELLENT!!	Strongly Agree	Folks were great!!	Strongly Agree		Information received the same day! Couldn't have done any better. Great service, thanks.	